Speaking of Cluttering

What Listeners Need to Know!

Working Definition of Cluttering:

- Cluttering is a fluency disorder wherein segments of conversation in the speaker’s native language typically are perceived as too fast overall, too irregular, or both. The segments of rapid and/or irregular speech rate must further be accompanied by one or more of the following: a. excessive “normal” disfluencies, b. excessive collapsing or deletion of syllables; and/or c. abnormal pauses, syllable stress, or speech.

Signs of Cluttering

- Fast speech overall OR jerky speech overall
- Not smooth pauses in conversation
- Collapsing syllables in longer words
- Difficulty staying on topic
- Decreased self-awareness
- Impulsive expression

What to do when speaking with someone who clutters

1. Don’t treat them like something is “wrong” with them. Treat them like everyone else.
2. If you don’t understand, politely ask for clarification.
3. Understand that it isn’t their fault and don’t get frustrated at them.
4. No teasing: It’s just not OK to tease others.

Top 3 things NOT to say to a person who clutters

- Slow Down
  - We hear this all the time, and it can be annoying.

- Speak Clearly
  - Most of the time, we think our speech is clear. We do try to speak clearly.

- Think about what you are saying
  - We know what we want to say. It gets “jumbled up” sometimes.
No, it’s not stuttering

Some people who clutter ALSO stutter, but they are not the same thing!
Stuttering has excessive tension during repetitions and disfluencies. Cluttering doesn’t
Cluttering does not.

Facts about Cluttering
1. We don’t know the cause, as yet.
2. Therapy can help make talking clearer.
3. It is nobody’s fault when someone clutters.
4. It’s not just about talking too fast. Lots of people talk fast but don’t clutter.

Speech Therapy can help, but…

“There is no ‘easy fix’ and there is no ‘switch.’”
“I just can’t turn ‘it’ on and off.”
- Mackenzie, age 12
“Speech therapy gives you tools to ‘handle speech’ for yourself.”

Resources about Cluttering
International Cluttering Association
http://associations.missouristate.edu/ICA/

Stuttering Home Page: Information about Cluttering
http://www.mnsu.edu/comdis/kuster/related.html

A collaborative project by Mackenzie, Age 12, Jenny, Age 16, and Nina Reeves, SLP